

# CEDARCREEKCHURCH

## FINANCIAL POLICIES

### Privacy Policy

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

### Security Policy

Your payment and personal information is always safe. We do not handle your credit card information, rather we direct you to a third party site to handle financial transactions via Secure Sockets Layer (SSL) software, which is the industry standard, and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet. More information can be found [here](#).

### Refund Policy

We are unable to refund donations due to IRS regulations as a 501(c)3 organization. Financial transactions for class or event registrations are refundable as they are not eligible tax deductions, but the cancellation must take place a minimum of 14 days prior to the event to ensure a refund is possible. We will do our best to accommodate refunds in this manner, but results are not guaranteed as some events are non-refundable for logistical reasons.

### Shipping Policy

This site is for donations or registrations only. No products are shipped. In the event that materials are given with an event registration, they will be delivered electronically immediately following registration or will be available for pick-up at the event location depending on the event in question.

### Digital Deposit Policy

Please Note: Effective 10/1/2011 checks payable to CedarCreek Church (donations, registrations, etc.) MAY be processed electronically. This means we will send an image of the check to the bank for processing rather than the original check. Original checks will be securely stored for 120 days and then destroyed. The image of the check or a substitute check will always be available from your financial institution. If you currently have checks returned in your bank statement, then you will continue to receive either an image of the check or a printed substitute check. Both are acceptable as legal proof of payment. This change does not affect online giving or kiosk donations and some checks will continue to be processed traditionally. Please email [Finance@CedarCreek.tv](mailto:Finance@CedarCreek.tv) if you have any concerns.